

## PROCESS CONSULTING SERVICES

**Harnessing the power of Xactware products** and technologies requires clients to overcome complex systems integration and implementation challenges. MD Claims Group Process Consultant Team can assist clients in managing the complexity inherent with technology change, from requirements planning, system deployment, and beyond.

We offer a complete range of industry-leading services to assist your company, including solution and platform integration, program implementation and management, end user training and functional / strategic adaptation services.

Our unique position as having experience from the carrier, broker, and the independent side of the claims adjusting business; MD Claims Group Team's record of implementation of Xactware products at the carrier level, and our shared perspective in regard to the delivery of claims services make us an invaluable partner and we look forward to forming a mutually rewarding relationship with your company. No one else has the industry knowledge, proven experience, and competitive pricing. Our training and support will help you immediately reduce claims costs, increase adjuster and claim examiner performance, and identify critical process performance issues.