

About MD Claims Group

MD Claims Group is a company created by claim managers and adjusters with the understanding that there is no substitute for knowing every aspect of our industry. We are united by a strong set of values, centrally focused on the unique needs of each of our clients. Our management team draw upon over 30 years of direct, front-line industry experience without forgetting the customer service aspect that ensures our clients' success in delivering exceptional claims adjusting services to each of their customers.



For More Information:

www.MDClaimsGroup.com

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(800) 498-2389

P.O. Box 2337
Mandeville, La 70470

Send Assignments to:

Claims@MDClaimsGroup.com



MD CLAIMS GROUP

ONE CLAIM.
ONE TEAM.

ONE CLAIM ONE TEAM

We provide a broad base of services

delivered by professionals having experience from the carrier, broker and independent side of the claims adjusting business. We build on many years of experiencing the vendor, the agency and the carrier's ever evolving challenges and opportunities. We respond with a "Forward Vision" concept that allows MD Claims Group the freedom to rapidly adapt through collaboration with our clients, innovation and technology while remaining aligned with the best principles and practices in claim handling. Our "Forward Vision" concept is a company culture designed to:

- **Recognize and understand emergent trends, innovations, and technologies in our industry.**
- **Work closely with clients to gain understanding of their unique service requirements.**
- **Solicit and examine multiple customer centric solutions enterprise wide.**
- **Support an environment in which our exceptional people, knowledge creation, and adaptive capabilities can thrive.**
- **Create competitive advantage by remaining customer centric, adaptable and collaborative.**

By working closely with our

clients and listening to their unique service requirements, we deliver a "One Team" daily claim service solution that helps reduce costs and increase efficiency in claim handling. In addition, we are able to provide client specific quality assurance services and are ready to discuss those with you should you have any specific needs or requirements.

As a representative of your

company, we engage every policyholder and every activity with the highest level of integrity, professionalism and experience. MD Claims Group understands the impact of our customer service role in strengthening the relationships and connection between your policyholders, agency representatives and your staff. Simply put, we provide the "One Team" necessary to seamlessly interact with everyone involved in a claim process. MD Claims Group delivers daily claims coverage throughout our continuously expanding claim coverage area and national catastrophe claim services.



MD CLAIMS GROUP

Our experienced staff is available for assignment on both a regional and national basis. The services provided are Property Loss Adjustments, Commercial General Liability, Catastrophic Loss, Subrogation, Third Party Claims Administration, and Expert Witness Services to name a few. Feel free to contact us directly with any questions.

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